



QUALITY POLICY

At MARITECH®, quality is fundamental to who we are and how we operate. It is embedded in our mission to deliver world-class engineering and service solutions that consistently meet or exceed customer expectations. We are committed to maintaining the highest standards of quality, safety, and reliability across all our products, services, and processes.

Purpose & Scope

This policy defines Maritech's approach to quality management and applies to all employees, subsidiaries, affiliates, and supply chain partners globally. Our aim is to ensure that quality remains central to everything we do --from design and development through delivery and customer service.

Vision & Commitment

Our vision is to deliver solutions our customers can trust. To fulfill this promise, we:

- Design and deliver high-performing, safe, and reliable solutions
- Embed quality thinking at every stage of our operations
- Build customer loyalty by ensuring consistent satisfaction

Quality Management Principles

Maritech operates a comprehensive quality management system in alignment with ISO 9001:2015 and guided by the following principles:

- **Customer Focus:** Understand and anticipate customer needs, exceed expectations, and nurture long-term relationships
- **Operational Excellence:** Manufacture and repair products in authorized facilities using verified processes, trained personnel, and stringent quality controls
- **Continuous Improvement:** Promote a culture of continuous improvement through audits, process reviews, and data-driven performance monitoring
- **Risk-Based Thinking:** Identify, evaluate, and manage risks and opportunities across all business functions
- **People Empowerment:** Engage employees at all levels through training, collaboration, and recognition of innovation and responsibility

Quality Objectives

We regularly define, monitor, and revise measurable quality objectives to ensure alignment with our strategic goals and customer requirements. Our targets include:

- Consistent product and service conformity
- High levels of customer satisfaction
- Timely resolution of non-conformities and complaints
- Strengthening supply chain quality performance

Integration into Business Processes

Quality is not a standalone function—it is an integral part of our daily operations and decision-making. We:

- Incorporate quality criteria in procurement, design, manufacturing, and service delivery
- Implement robust documentation, traceability, and quality assurance protocols
- Foster cross-functional collaboration to solve problems and drive improvements

Governance, Communication & Review

This policy:

- Is approved by the Company's Sustainability Committee
- Is developed and revised every year, unless required earlier, by the Corporate Governance and Sustainable Development Division, in cooperation with the Business Units responsible for implementation
- Applies to all Business Units and subsidiaries of Maritech Group, while its basic principles are also of relevance to its suppliers and business partners
- Is communicated internally and externally and is publicly available to the Company's Stakeholders
- The Company is committed to allocating the necessary resources to implement this policy and ensure the continuous improvement of its quality management systems

For any questions or comments regarding this policy, please contact:

quality@maritechgroup.com

MARITECH GROUP HOLDING LTD

Chen YiJie, Executive BoD member